



Care & Maintenance Instructions

Congratulations on your purchase of finely crafted hardwood furniture! This furniture will last for many years if you follow these simple guidelines, and understand ahead of time how you wish it to look, as it will weather uniquely to your conditions and settings over a period of time.

All of our products are made of solid wood for beauty and durability, and are designed to enhance your garden and outdoor living space. While our products can certainly be used indoors, they are made of a hard wood that is known to last outdoors through many seasons. You may want adjust the care and maintenance of your furniture depending on how you want it to look. Wood generally, is a natural material whose appearance and qualities will change over time when left outdoors and untreated. It is normal for wood furniture to develop slight checking and a raised grain after prolonged exposure to the elements if the furniture has not been sealed or regularly maintained. In order to simplify care & maintenance we also suggest that you store or cover your furniture during winter conditions.

Silver Gray Finish

If left untreated your furniture will change naturally to a silver-grayish tone, dependent upon your environmental conditions. To keep it weathering as evenly as possible, it is recommended that you clean your furniture regularly throughout the seasons. A light sanding will remove rough spots or a raised grain that appear over time.

Original Finish

Your furniture has been hand rubbed with a special blend of Teak Oil prior to packing. This deepens the original color of this beautiful wood, and also works to preserve and protect the surface during shipping and storage. If you would like to maintain this original finish, please follow these guidelines:

- Clean your furniture before re-treating with Teak Oil. Remove sap or resin with a scraper, sharp knife or razor blade. Remove any residue with mineral spirits. Use a stiff brush and warm soapy water in the direction of the grain.
- It is normal for some resin to appear on the surface of the furniture when it is put out in the hot sun. These 'resin dots' are small, clear, and typically hardened when cool. They can easily be removed with a scraper, sharp knife or razor blade in the cool hours of the day when the resin is hardened.
- Some rough spots or raised wood grain may appear as a result of exposure to the elements. These can be lightly sanded in the direction of the grain. Work first with steel wool before moving to a more abrasive sandpaper that may not be necessary.
- Apply teak oil with a soft dry cloth, giving particular attention to the end grain, hidden surface areas and any joints. Wipe excess oil off with a clean cloth prior to drying. Make sure the oil has dried completely prior to using furniture.
- Frequency of treating the furniture will depend on your local conditions, and whether it is stored or protected during winter conditions. Regular treatments will slow down the graying/weathering process and will minimize any surface irregularities.

Painting & Sealing

This furniture can be painted or sealed with oil-based outdoor wood or furniture sealers. Prior to painting or sealing, it is recommended to lightly sand the surface of the furniture.

CAUTION ABOUT SPRINKLER SYSTEMS. Be careful to keep your furniture protected from summertime sprinklers. Sprinklers simulate natural rain typically in a hot summer environment, exposing wood furniture to extreme conditions of being wet and cold, then heat and sun. This will prematurely age any type of wood furniture. Prevent this by placing your furniture where it will not be exposed to regular watering.

Assembly Troubleshooting

NOTE: Not all points below may not apply to your specific furniture

- **Do NOT overtighten screws!** The construction design of this furniture is very solid, tighten screws only enough to bring the screws flush to the sides of the frames. **STOP** tightening if you start to hear cracking or splitting. **Overtightening will result in permanent damage to your furniture.**
- **Seat Assembly** (Most Armchairs & Benches). Seat Assy may have a slight gap between it and the Chair Frame. Center the Seat Assy in the Chair Frame, and tighten the Seat Assy screws to allow for this gap, tightening each screw one turn at a time until secure. These screws are NOT structural, tighten to secure the seat only.
- **Screws and Barrel Nuts.**
 - A. Make sure that the pre-drilled holes for the screws and barrel nuts are free and clear from debris.
 - B. Sometimes it is difficult to thread these by hand. Make sure to use one or both of the Allen Wrenches (provided) to help position the barrel nut and thread the screw into the barrel nut.
- **Furniture Does Not Sit Flat on Floor.** If furniture does not sit flat on your floor surface, Slightly loosen all screws on the Chair Frame of the furniture. Have someone sit down on the furniture while slowly re-tightening screws.

Initial Cleaning/Oiling

Your furniture was treated with a special blend of Teak Oil prior to packing and shipping. To get a really soft finish on the surface, rub your furniture down with 000 or similar steel wool (in the direction of the grain). A fine sandpaper can also be used. Next rub with Teak Oil, applied lightly with a soft cloth. Wait for oil to dry before use. This will give the surface a wonderfully soft, smooth finish.

Scratches or Other Minor Damage

This furniture is made of solid wood, and this wood is very dense and hard. There are no stains or finishes on the surface, except for treatment with Teak Oil, which means this furniture is easy to maintain and repair. Scratches can be easily sanded out with fine sandpaper and then rubbing a treatment of teak oil into the surface as described above.

Manufacturer's Limited Warranty

Every piece of furniture that we provide includes a 2 year limited manufacturer's warranty for manufacturer's defects. If your furniture exhibits a manufacturer's defect during this time, please contact us for repair or replacement instructions. An example of a manufacturer's defect would be defective craftsmanship, hardware, or wood. Please note that our warranty does not cover normal wear and tear of outdoor wood furniture exposed to the elements. Please refer to our care and maintenance guide for the proper care of your new furniture.



Casual Furniture for the Outdoor Living Space™

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